

SERRATUS GUIDES COVID-19 SAFETY PLAN

Guide Responsibilities

Health – All guides must ensure they are feeling well. Prior to the guiding day, they must disclose to any symptoms of, or potential exposure to, COVID-19 within the last ten days and not work if they have had such symptoms. If a guide starts to feel ill during the working day, they will isolate themselves to the greatest extent possible and terminate their involvement in the trip.

Gear – All gear that will come in contact with the guide or guests will be disinfected/cleaned appropriately, or isolated for 24h prior to the guiding day.

Distance – Whenever applicable, guides will maintain proper physical distancing from guests and the public.

PPE – Whenever guides are within 2 metres of guests or the general public they will use PPE in the form of face mask (minimum 2 layers - buffs/neck tubes alone are not acceptable), cleaned or gloved hands, and eye protection.

Travel - Guides and guests will not travel in the same vehicle - nor will guides from different households/groups travel in the same vehicle.

Guest Responsibility

Health – All guests must ensure they are feeling well and have no known exposure to or symptoms of COVID-19. Guests will be asked to complete and pass a declaration of health and exposure prior to the guiding day. Guests who have experienced COVID-19 symptoms within the last ten days will not be permitted to participate. If a guide starts to feel ill during the working day, they will isolate themselves to the greatest extent possible and terminate their involvement in the trip in consultation with their guide.

Gear – Wherever possible, guests will be asked to provide their own gear which will not be in contact with the guide or public i.e. skis, skins, avalanche beacons. Group gear that must come into contact with both clients and guides will be provided by Serratus Guides and will be sanitized or isolated for 24 hours prior to use with guests.

Distance – Whenever applicable, guests will maintain 2 metre distancing from the guide and public.

PPE – Whenever guests are within 2 metres of a guide or the general public they will use PPE in the form of face mask (minimum 2 layers - buffs/neck tubes alone are not acceptable), cleaned or gloved hands, and eye protection. Guests must provide their own PPE according to our guidelines. Information on selecting a mask is attached.

Travel - Guides and guests will not travel in the same vehicle - nor will guests from different households/groups travel in the same vehicle.